

Brandon S. Miles

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Experience

June 2006 – Present Rowan-Cabarrus Community College Concord, NC

Part-Time Computer Technician

- Update software on classroom computers including virus software.
- Set up and take down computers for semester registration.
- Handle equipment moves and or setups for faculty and classrooms as needed.
- Take inventory on classroom and office computers using Track-it software.
- Respond to incoming help tickets from faculty and staff.
- Install hardware and software as directed by supervisor.
- Troubleshoot PC and network issues for classrooms and offices a needed

August 2006 – Present Rowan-Cabarrus Community College Concord, NC

Part-Time ICLC Lab Assistant

- Monitor Students working in Computer Lab.
- Assist Students with questions on software installed on ICLC computers, example: Microsoft Office 2003, Word, Excel, Power Point, Access, Photoshop, Accounting and Internet Explorer
- Assist students with computer related issues including storage devices and printing.

2004-2006 Auto Bell Carwash Concord, NC

Detailer / Team Lead / Cashier

- Vacuum and detail customer cars.
- Run register when needed.
- Help supervise detailers during shift.

2005 Kmart Concord, NC

Associate / Register Attendant

- Hired as cashier.
- Covered other departments as needed, including gardening and electronics.

Education

- Rowan-Cabarrus Community College Graduation May 2009
Full time student perusing an Associate Degree in Web Technologies
 - Certificates: Internet Technologies Certificate, Web Designer Certificate, Web Graphics Certificate, Website Designer Certificate
- Northwest High School, graduated June 2006

Interests

- Computer Photo Editing, On line Video Games, Digital Media production, Computer Design, Art, Karate, Football.
- Software: Photoshop, Dreamweaver, Pinnacle, Windows Movie Maker, Window Media player, Firefox, All Microsoft Office Products (Excel, Word, PowerPoint, Access, Publisher 2000-2007)